

Family Advocacy Meeting

January 29, 2020

7 pm.

Greg welcomed the 11 members to our monthly meeting.

An experienced Nurse Practitioner (NP) has been hired for the next three months. Fran Seymour started her position on January 27th. She will be working at YCC a half day per week. We would like to have a full-time full NP but this is a great start. One option for a full-time NP would be we share this person with other nursing homes. Contact your unit co-ordinator if you have any further questions.

At the last Professional Advisory Meeting, Lori McDonald spoke to the need for all care team members, including physicians, to remember that we are all here to provide the best possible care to our residents.

Greg asked the question about our group meeting through the day and it was unanimously agreed to try this for a few months, starting **February 27th at 1 pm.**

Positive Points:

- Cameras were put in place for residents to view activities in/outside of YCC. It would be nice if the rooms had the channel numbers posted for residents and family members to be aware of.
- Our Family Advocacy brochure requires changes. We have a new Marketing Communication Specialist, Rene Comeau and he will work with us to upgrade our brochure. He is also working on a Family Advocacy portal that will be part of the YCC web page.
- An inquiry was made about boosting the wifi signal
- A suggestion was made that evacuation personnel responsible for training, come to our meeting to discuss how this done with us.
- It was requested that Greg confirm if CIRA survey results/summary will be shared with us.
- It was suggested that YCC have some type of “welcoming committee” for new residents coming to YCC

Next meeting will be **Thursday, February 27th at 1pm** Friendship Centre.