

COVID-19 Update #39, June 5, 2020

On March 15, 2020, we activated Phase 3 of our plan, which triggered the suspension of all visitation, this remains in effect until further notice.

Day 86. There are 0 cases of COVID-19 at York Care Centre. As of this update, 36 employees and 9 residents have been tested and all confirmed negative.

When will visiting start up again?

As you know, we have been advocating on your behalf to implement safe visitation throughout this pandemic. Our CEO recently wrote to government to share thoughts on the importance of finding a path forward that balances our COVID response with the risks related to social isolation.

Yesterday, the province announced that long-term care facilities may allow exterior visits as of today (June 5th), providing that visitors are at least 2 metres (six feet) away from the resident. As you know, we have been allowing exterior visits (courtyard visits) since May 19th, so this announcement does not introduce any new changes at York Care Centre.

Also announced was that effective June 19th, long-term care facilities may allow one indoor visitor at a time, unless a support is required in which case two visitors will be permitted. This timeline may change if we see new community COVID activity.

We were very pleased to hear this news. Accordingly, over the next two weeks we will work to organize how visitations will be managed to minimize risk to residents and staff. For example, you can anticipate a limited number of (scheduled) daily visits, screening protocols, tracking visitor names and contacts, and the need for a cloth face covering.

We will communicate the specifics as soon as possible.

Operational Updates:

- Version 6 of our pandemic plan as well as all current and previous updates, are available on our website homepage at www.yorkcarecentre.ca.
- Daily symptom monitoring of employees continues through self-assessment and reporting.
- Daily symptom monitoring of residents continues, along with temperature checks.

Resident Activities and Staying Connected:

- You have the option of Courtyard Visits, Drive-Thru Visits, and Virtual Visits. For details and bookings, please contact us at communications@yorkcarecentre.ca.
- How about an e-card? Use www.123Cards.com to ensure delivery. Please send e-cards to communications@yorkcarecentre.ca and we'll deliver, or simply send an email message.
- If you simply want to be reassured that things are going okay, please feel free to call your loved one's unit directly.

We will continue to provide these updates as new actions are required, information becomes available, or just to keep you posted on how things are going. **Be safe. Be kind. Thank you for being patient!**